

Citrix Remote Access - Windows

URL	Go.PinnacleHealth.org
Date	10/29/2015
Support Desk	717-231-8870

Prerequisites and Notes:

Version: Receiver for Windows 4.3.100

Supported Windows Operating Systems:

Windows 10, 8.1, 8, 7, Vista

Procedure			
Download the new Citrix Receiver, from the Software Downloads menu.			
Software Downloads			
Citrix Receiver for Windows			
Citrix Receiver for MacOS			



2.	Click Run					
	Do you want to run or save CitrixReceiverWin.exe (44.5 MB) from support.pinnaclehealth.org?	Run Save Cancel X				
2	Click Yes					
5.						
	User Account Control Image: User Account Control Image: User Account Control Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to make changes to this computer? Image: Do you want to allow the following program to this computer?					
	Show details Yes No					
	Change when these notifications appear					







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Click No Tha	citrix Receiver	×
	Help make our products better by joining the Citrix Customer Experience Improvement Program. I agree to send anonymous data and usage statistics to Citrix for the purposes of product analysis and improvement. I an More	
	Install Cancel	



7.	Progress of Receiver insta	all	
	0	Citrix Receiver	×
	Installing Receiver.		Ô



8.	Click Add Account
	Citrix Receiver
	citrix Receiver
	Installation complete If you received instructions to set up Receiver with your email or a server address, click Add Account.
	Add Account Finish
9.	Type: Go.PinnacleHealth.org and click Add
	Add Account
	Enter your work email or server address provided by your IT department:



October 29, 2015

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10.	nter your Pinnacle Network Login Account, Password, and Token Code, Click Log On	
	Citrix Receiver	
	User name: testing × Password: •••••• Passcode: •••••• Log On Cancel	
	Secure connection	
11.	pplications listed.	
) Citrix Receiver	
	Citrix StoreFront	
	Categories > Epic Applications	
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